

Manufacturer's limited warranty

Herman Miller warrants product sold through Herman Miller Europe (the company's Europe, Middle East & Africa region) to be free of defects in material and workmanship, regardless of the number of shifts during which the products are used.

Not all product lines set out below are marketed by Herman Miller in all locations and appearance on this list does not imply an offer for sale of a given product in a particular location. Product line availability is defined in current pricelists applicable to each region.

Warranty	Product
12 Years	All of Herman Miller's standard commercial office furniture products sold under the Herman Miller, Meridian or Geiger brand names (except for exclusions listed below, e.g. fabrics, pneumatic cylinders and service parts)
10 years	Herman Miller Europe storage GSS, Buddy, Goldie, Towers Herman Miller for Healthcare products CT-numbered procedure and supply carts, CO- and CV-numbered o/Struct® products
5 years	Herman Miller Europe alliance products Ease, Eden, Trillipse, Linea, Oasis, Liza, Mr Nilsson, Ego, Bumble Bee, Capri, Tato, Tatino, Tatone, Laurianetta, 8551, Kerouac, Sumo, Dorikos Storage lines: Milano, Foris, Value Pedestal lines: Box, Kumi Foris Herman Miller Options™ products NP-numbered products and SR-specials request numbered products Herman Miller for Healthcare products CG-numbered Casework products, castors for CT-numbered procedure and supply carts Aeron Pellicle Aeron Pellicle seat and back mesh as fitted to new chairs (other parts of Aeron chairs except pneumatic cylinder carry 12 year warranty) Aeron Jacket Hanger Caper Flexnet Flexnet seat mesh as fitted to new chairs (other parts of Caper chairs carry 12 year warranty) Mirra AireWeave AireWeave seat mesh as fitted to new chairs (other parts of Mirra chairs carry 12 year warranty) Alvar & Alvar Lite Electrical lifting mechanism and control gear. Herman Miller Lighting Leaf and Ardea

3 years	All service parts All fabrics, vinyl and leathers Gas lift cylinders - Pneumatic cylinders as fitted to new chairs
1 year	Herman Miller Design on Textile (DOT™) Lifework Portfolio Airia, Airia media cabinet, Enchord, Enchord mobile cabinet, Sense, Sense media cabinet, Cognita storage bench

Warranty statement applicable to all products

The warranty period runs from the date of purchase and applies only to original purchasers who acquire their products new from Herman Miller, or a Herman Miller authorised dealer.

If a product, part or component is found to contain defects in material or workmanship within the applicable warranty period, Herman Miller will, at its option and free of charge, repair or replace it with the same or comparable product.

A valid claim may be made during the warranty period provided that the relevant product, part or component has been installed and maintained according to Herman Miller's published instructions and has not been subjected to unreasonable use or any modifications.

Exclusions

Herman Miller's warranty does not cover:

- defect or failure resulting from normal wear and tear;
- consumable products such as light bulbs;
- certain electronic products such as electronic fans or keyless locking mechanisms;
- the matching of the colours, grains or textures of natural materials;
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, swatch cards, or printed or electronic reproductions;
- the purchaser's own fabrics (COM) or any other purchaser's supplied materials.

In addition, the following features of natural materials are not considered defects and would not be dealt with under warranty:

- changes in wood colour due to ageing or exposure to light;
- natural variations in wood grain or figure or the presence of character marks;
- marks, scars or wrinkles occurring in leather;
- veins, marks, voids fissures or cracks found in stone.

Except as stated above, all conditions, warranties and representations, whether express or implied, statutory or otherwise, are excluded in relation to the products.

Except as stated above Herman Miller will not be liable for any loss or damage or any costs be they direct, indirect, consequential, commercial or lost of profits however caused, that are incurred or suffered by the purchaser or any third party in respect of the products. However, nothing contained in this warranty will, or will be considered to, exclude or restrict any liability on the part of Herman Miller for death or personal injury resulting from its negligence.